HOW DOES STONEGUARD® WORK?

StoneGuard® is a Patented 5 mils thick polyethylene film that has an acrylic adhesive basin. On the surface of StoneGuard® is our ShieldX™ Nano construction that has high heat and chemical tolerance to protect the underlying stone. StoneGuard® Clear has a high-gloss construction / while StoneGuard® Satin has a rich satin sheen that provides any stone surface a natural enhanced surface sheen or gloss. Lime, orange, and other acidic food items typically stain and etch marble, Icestone, Vetrazzo, limestone, and other popular stone materials. StoneGuard® will provide significant protection from the likes of these food items and other harsh chemicals that may be used in the kitchen.

StoneGuard® USA, manufacturer of StoneGuard® Stone Surface Protection Film, is not responsible for loss or damage, direct, incidental or consequential, other than set forth above, arising from the sale, installation, use or inability to use the film. Furthermore, StoneGuard® USA is not responsible for any damage to the countertop or to any peripheral parts arising from the installation or removal of StoneGuard®. For any questions regarding your StoneGuard® installation or potential warranty claims, **please contact the installer directly.**

POST INSTALLATION PROCEDURE

Once StoneGuard® is properly fitted and installed to the stone, the counter may be used immediately. It is important that the installing dealer heat seal the leading edges of StoneGuard® to ensure maximum adhesion and proper curing. StoneGuard® should be installed with the edges stopping short of any curve, bevel, or bullnose. Do not intentionally peel StoneGuard® or pick at its edges. For the initial 15 days, you may see visible water pockets, which will dry and cure out. Do not use abrasive sponges, brushes, or any compounds or chemicals on StoneGuard®. Do not intentionally peel StoneGuard® or pick at its edges **(peeling or lifting is not covered under our scope of warranty)**. Avoid running hard, sharp objects on top of StoneGuard®. Although StoneGuard® has an scratch resistant coating, the most common types of wear are scratches from hard and / or sharp / blunt objects. Mild soap water and a soft microfiber towel may be used to clean StoneGuard®. For other cleaning products, please inquire your StoneGuard® dealer for recommendations.

LIFETIME WARRANTY / GUARANTEE - Please see Warranty Scope on the rear.

EXCLUSIONS FROM WARRANTY

- StoneGuard® only covers the top surface. If liquid spills or drips over the side, there can be staining from the liquids entering from the exposed, non protected surface areas. Exposed areas are the vertical surfaces / edges, and periphery around sinks or stove tops.
- Puncture or impact marks - these do not constitute "bubbling".
- Any defect in StoneGuard® caused by defective stone or installation - stone surfaces with veins, divots,ect. that makes the surface not smooth may cause slight bubbling. - this is normal.
- Natural or man-made stones have variations in color, fissures, and surface marks. These surface variations can be mistaken as stains.
- Pre-existing stains on the stone prior to StoneGuard® application - we do recommend having stains removed prior to StoneGuard® application.
- Any damage caused by abuse, misuse, or mishandling.
- StoneGuard® delamination is the result of either having excess film over the edge of the stone or picking of the product from the edge.
- Damage caused by abuse, misuse, or mishandling that created deep scratches, gouges, and surface penetrations that allow chemicals to seep through.
- Scratches, dullness, or loss of gloss due to regular wear and tear or impact.
- Any damage caused by external forces such as fires, floods, earthquakes, and other Acts of God.
- If countertop have been moved from original placement.
- Any damage occurring due to NOT following care procedures in this warranty provision.
- If StoneGuard® is installed outdoor or onto commercial applications
- StoneGuard® is not to be used as a substitution for a cutting board.
- StoneGuard® Satin has a satin coating, which if scratched enough over time, may begin to show the gloss underneath.

STONEGUARD®

STONEGUARD® ORIGINAL PURCHASER'S WARRANTY

Limited Lifetime Warranty: from Fading, Staining, Etching, & Discoloration. Warranty does NOT cover from delamination as this is a semi-permanent application. Impact, punctures, and other external forces causing the product to show surface marks, including, but not limited to tearing of StoneGuard® is NOT covered under our warranty scope. The product is designed specifically for interior use for residences. On white or lighter colored surfaces, having StoneGuard® installed will naturally create a slightly off-white undertone. This is a natural phenomenon and is not a defect in StoneGuard®

Limited Lifetime Performance Guarantee: StoneGuard® guarantees your interior residential natural or man-made stone countertop installed by an Authorized Dealer, that the underlying stone will be protected from chemical etching and staining caused by common food & liquids.
EXEMPTION NOTICE: StoneGuard® is liquid impermeable, however if liquid spills over the edge (StoneGuard® stops just short of the edges) and not wiped up, it will result in the liquid (such as red wine) to seep in from the exposed side surfaces. If liquid is allowed to sit long enough, it can enter in from the exposed sides and underside of the stone. This is not covered under our warranty.

WARRANTY SCOPE: This warranty excludes all damage from installation of StoneGuard®, normal wear and tear (scratches and dings), negligence, or abuse. StoneGuard® is made for countertops, which comes into regular contact with cookware and other kitchen equipment that may create surface scratches over time. StoneGuard® does have a scratch resistant composition for long-term durability, but expect high traffic areas around sink and stove to be scratched over time. Scratches and other forms of damages on StoneGuard® are not covered under the scope of the Warranty or Guarantee, nor do they appear on its own.

StoneGuard® Satin has a satin coating, which if scratched or abrased repeatedly enough over time, may begin to show the gloss underneath. This natural wear of the coating is not covered under the scope of the Warranty or Guarantee.

StoneGuard® USA WARRANTS ONLY TO MANUFACTURING QUALITY. The installing firm, or dealer, is an independently owned company, is responsible for the quality of the StoneGuard® installation. We do advise that no installation will be "perfect" and having dust or small debris is normal. The installing firm is not a StoneGuard® USA employee or agent, and shall not have any power of attorney to alter or extend the warranty set forth.

INSTALLATION RECORD

Customer Full Name: _____

Telephone: _____

Address: _____

City: _____

State: _____ Zip: _____

Dealer Information (To be filled by installing firm to validate warranty)

StoneGuard® Dealer: _____

Surface Material: _____

Approximate Sq Ft: _____

Pre-existing Condition of Countertop: _____

_____

_____

_____

_____

_____

Date of Work Order: _____

Dealer Signature: _____